

Electrical Distribution & Control Service Solutions

How can iDESo Group help maintain your infrastructure?

Online Enquiry Form



To speak to a member of the staff
Please call or email:
[+ 44 \(0\) 114 286 6000](tel:+441142866000)
enquiries@baldwinandfrancis.com

Why choose iDESo group for your project?

The iDESo Group are a leading specialist in the manufacture of electrical switchgear and provide 'intelligent distributed energy solutions and services' to customers worldwide, with a wealth of experience, technical expertise and engineering excellence, its success stems from its strong heritage of UK leading brands, that provide unrivalled support to all its customers worldwide.



Baldwin & Francis: Founded in 1919 in Sheffield, England as a specialist switchgear provider supporting key industrial areas such as mining, transport, steelworks.

Allenwest: Founded in 1918 with roots in Scotland and northern England, The company focuses on pioneering hazardous area switchgear solutions, market leading in zones with a high need for safety.

Igranitic: Founded in 1913 in Bedford, England, globally recognised as one of the first to develop innovative motor control solutions that supported the rapid industrial growth in the early 20th century

Founded in 2021: Combining these three powerhouses of each industry and with 100 years of specialist industrial experience, iDESo Group is leading the way in delivering the next 100 years of :

Innovation, Digitalisation, Safety and Reliability

Bespoke LV & MV Solutions



Rail & Transport Specialists



Medium Voltage Distribution & Control Specialists:



Champions of Reliability & Safety First:



iDESo Group prides itself on being able to provide an end-to-end solution.

This is thanks to our rich history and experience across multiple sectors of the industry.

Your project is in safe hands from the beginning to the end.



Why maintenance, repair & upgrades matter today?

In today's electrical distribution and control industry, the demands on infrastructure have never been higher.

With increasing pressures from sustainability targets, renewable integration, digitalisation, ageing infrastructure, enhanced safety and rising energy costs, electrical systems are expected to operate with maximum efficiency, reliability, and safety.

Maintenance ensures your existing assets remain safe, compliant, and performing at their design capacity, avoiding costly downtime or failures.

Repairs keep operations running smoothly by addressing issues quickly before they escalate into larger risks or prolonged outages.

Upgrades future-proof your systems, improving efficiency, digital connectivity, and compatibility with new loads such as renewable generation, EV charging, and smart building management.

Regular attention to these areas reduces lifecycle costs, extends asset life, and provides peace of mind that your operations are running at optimum performance. In short, proactive care is no longer optional.

Why choose iDESo Group for your project?



**Built with pride,
supported for life**



**Refurbish & upgrade
any switchgear**



**24/7 support,
wherever you are**



**Critical spares,
delivered worldwide**



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How can iDESo services & spares support you?

Regular servicing allows us to detect potential issues early, optimize asset performance, and extend equipment lifetimes—keeping your operations safe, compliant, and continuously available.

Our **dedicated service team** provides reassurance of highly skilled, multi-disciplinary engineers always available to support your critical infrastructure no matter the requirement:

Our dedicated services team can provide :

- *24/7 spares, wherever you are*
- *Upgrade of obsolete parts*
- *Partial Discharge*
- *Transformer Oil DGA testing*
- *UPS Testing, replacement & maintenance*
- *Generator servicing and replacements*
- *Protection, temperature rise, arc flash studies*
- *Secondary & primary injection of LV switchgear*
- *Switchgear operation training and certification*



Where maintaining your infrastructure is vital, iDESo Group can support you with one-off services or a recurring SLA program to help build a consistent optimized facility.

Drive down your long-term expenditure & improve overall site safety & reliability.

Service Support	Bronze	Silver	Gold
Scheduled Site Visits (2 per yr)	✓	✓	✓
Notice of Part Obsolescence	✓	✓	✓
Access to Technical Support Centre	✓	✓	✓
Labour for Repair	✓	✓	✓
On Site Operational Training		✓	✓
Emergency Site Visits		✓ • 5 Max (Per Year)	✓
Non-Intrusive (Thermal/Partial Discharge/ Arc Safety)			✓
Priority Emergency Call Centre Access			✓
Travel Costs			✓

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